



RICK SCOTT  
GOVERNOR

ELIZABETH DUDEK  
SECRETARY

December 10, 2012

Florida Pharmacy Association, Inc.  
610 North Adams Street  
Tallahassee, Florida 32301

To Whom It May Concern:

Medicaid recipients who are enrolled in Amerigroup's Medicaid HMO and residing in the areas affected by the pharmacy network reduction may disenroll from Amerigroup and choose to enroll in another managed care plan or MediPass if the disenrollment is based on the pharmacy network reduction. With the exception of Medicaid recipients who are enrolled in either the Comprehensive Hemophilia Disease Management Program or the Recipient Assignment Program, MediPass enrollees can access any Medicaid-enrolled pharmacy for pharmacy services.

Recipients in the Non-Reform areas statewide (i.e., outside of Broward, Duval, Clay, Baker, and Nassau Counties) may call Medicaid Options at 1-888-367-6554 TDD 1-800-653-9803 to make a plan choice at any time. Recipients in the Reform areas (Broward, Duval, Clay, Baker and Nassau Counties) may call Choice Counseling at 1-866-454-3959 TDD 1-866-467-4970 to make a plan choice at any time. A Medicaid recipient is free to seek assistance from any source, including a Florida Medicaid pharmacy provider, in reaching out to Medicaid Options or Choice Counseling to exercise his or her choice. If you have any questions regarding this matter, please contact me at (850) 412-4029.

Sincerely,

Melanie Brown-Woofter  
Bureau Chief, Health Systems Development

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2727 Mahan Drive • Mail  
Stop #50  
Tallahassee, FL 32308



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